

# SkillSoft User Guide



#### **SkillSoft Welcome & Navigation Page:**

The **Welcome** page will display. To the left, find navigation buttons for **My Plan, Catalog and My Progress**.

- **My Plan** contains the courses and learning assets that you and/or your manager have assigned to you for completion.
- **Catalog:** Browse the SkillSoft catalog to see what topics and resources are available. The catalog is organized by subject matter.
- **My Progress:** Use this navigation button to access information about all courses you have started or completed in SkillSoft.



## Catalog Access for University of Colorado Courses and Instructor Led Training:

The **Catalog** offers a folder structure, and allows direct access to [Launch] courses and/or view their descriptions under [Show Details].

- To access all CU Custom Courses: click University of Colorado – Courses, then click the folder topic you want (ex. Budget and Finance, Environmental Health and Safety, HIPAA, ISIS, etc).
- To access CU Instructor Led Training courses, Click on the **Instructor Led Training** folder, and access the campus folder and topic you want. (See ILT User Guide for more detailed information).
- Directly access a course title to begin the course by clicking the [Launch] link. A separate window launches with the course modules and quiz.



#### My Progress - Check your progress and print a Certificate of Completion:

**My Progress** displays all learning activity by using the drop-down for **Date Range** and choosing "**All**".

- In Progress tab displays all courses begun but not completed.
- **Completed** tab displays all completed courses and current scores.
- Click icon to print a detailed report or the Print Report link at the top right.
- R Click icon to print a Certificate of Completion.

1 Progr	ress Completed	Last Last Last	30 Days 90 Days 12 Months				Studen		
	Title	Cust	om	Last Accessed	First Accessed	Completed +	Current Score	High Sc	Actions
3	CU: Discrimination and Harassm	<u>ent</u>	_scorm12_cu	May 3, 2010	Apr 20, 2010	May 3, 2010	85	85	R 🖌 🖌
2	CU: Preventing Sexual Harassm	<u>ent</u>	_scorm12_cu	Nov 10, 2009	Jun 29, 2009	Nov 10, 2009	88	88	🖻 🥻 🔜
8	CU: HRMS 89 Functional Inst-led		it_A00135			Oct 7, 2009	100	100	
2	CU: FERPA		_scorm12_cu	Nov 10, 2009	Sep 23, 2009	Sep 23, 2009	100	100	🕨 🌌 🖌 🖌

**Please note**: You must have Java enabled on your browser to launch the SkillSoft courses, videos and simulations. If you are completing a CU custom course located under the catalog, University of Colorado - Courses folder, you do not need to have Java enabled.



## **SkillSoft Resources:**

- Employee Learning and Development (ELD) Website at: https://www.cu.edu/eld/resources
- Contact Employee Learning and Development at: <a href="mailto:system.training@cu.edu">system.training@cu.edu</a>
- Run a browser compatibility check at: <u>http://browser.skillport.com/bh/default.asp</u>
- Campus IT Helpdesks: <u>https://www.cusys.edu/eld-catalog/docs/skillsoft/ITHelpdeskContacts.pdf</u>
- SkillSoft Help Desk information:
  - SkillSoft Customer Support 1-866-754-5435
  - o SkillSoft Online Customer Support Live Help http://support.skillsoft.com/livehelp/